

multisoft



AS400 Life Asia Application

Course Content



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AS400 Life Asia Application- Course Outline

Module 1: Introduction to AS400 and Life Asia

- Overview of AS/400 (IBM iSeries) architecture
- Introduction to Life/Asia: Scope and Functional Modules
- Insurance lifecycle management with Life/Asia
- Navigation through green screens and menus
- User access and environment setup

Module 2: Policy Administration

- New business entry and onboarding
- Policy status codes and lifecycle states
- Endorsements, servicing, renewals
- Reinstatement, cancellation, and surrender
- Policy conversion and migration

Module 3: Product Configuration

- Setting up product master data
- Riders and optional benefits
- Premium rates and calculation tables
- Business rules and validation parameters
- Effective date management and version control

Module 4: AS400 Command and File Management

- Basic AS400 commands for navigation
- Library and file structure of Life Asia
- Understanding data files and physical/logical files
- Use of SEU, PDM, and Query/400 for data handling
- Printing, exporting, and securing reports

Module 5: Batch Processing and Scheduler

- Daily, monthly, and yearly batch cycles
- Job scheduling and dependencies
- Error handling and reruns
- Log files, audit trails, and monitoring tools

Module 6: Inquiry and Reporting

- Standard inquiry functions
- Search and filtering across policy data
- Generating policy, billing, and premium reports
- Ad hoc report generation using Query/400 or SQL
- Integrating Life/Asia reports with external tools (Excel, PDF)

Module 7: Claims and Payout Processing

- Claims registration and validation
- Benefit calculation logic
- Manual vs automated claims
- Settlement and disbursement workflows

Module 8: User Roles, Security, and Auditing

- Role-based access control (RBAC)
- User profile creation and permissions
- Audit logs and compliance requirements
- Data privacy and user tracking

Module 9: Life Asia Application Customization & Integration

- API integration and interface files
- Communication with third-party systems (CRM, payment, underwriting)
- Customizing screens and flows
- Migration to newer Life/Asia versions